# TRAINING MODULE

# 2027

Dear Servicepartner, dear sir or madam,

enclosed you will find information regarding our training modules for:

- **On-Live** training in Eglfing and Online
- Convotherm flexx pro training in Eglfing

Should you have any further questions, please do not hesitate to contact us.

We wish you all the best and send our warmest regards from Eglfing.

Your

CONVOTHERM Service Team

# Summary of the new CONVOTHERM On-Live-training concepts

Description of Convotherm On-Live Service Training for 2027:

1. Benefits and content of the various training options
2. General information (Services, prices, duration and requirements)
3. Registration form (training dates)



# Advantages and contents of the different training variants

**OnLive Trainings concept:**
We will be offering a **new On-Live trainings concept starting** 2027. This combines the advantages of both training options into a single, new training concept – significantly reducing training times and costs (travel expenses, absence, etc.) for you.

**Advantages of Online trainings / trainings video:**
- Unlimited numbers of participants
- Regionally indipendent and flexible
- Free of charge
- Reduced organizational effort
- Rapid transfer of basic knowledge



**Advantages of a Basis preparatory training On-Live:**
- Learning at your own pace
- Optimal time of day, freely selectable
- Location indipendent
- Cost-effective




**Why is a basic preparation training necessary:**
- Shortened live training time (since the topics have already been covered)
- Participants have the same level of knowledge in preparation for the live and online training
- The following topics will be presented in a recording:
  - Product presentation (presentation of unit variantes, online help, software updates on the unit, service USPs, news, unit installation, water quality).

**Advantages of live trainings:**
- Trainer-supported, personal coaching in small groups
- Practical work on the equipment
- Individual discussion and exchange of experiences with other participants of the the knowledge- / training test.

# Offer of different training options:

**Training typ: Online Basis / trainings video**

**Unit typ: all variations**

**Requirement for participation in all training courses**

**Note:** The topics covered in this training course will not be covered in any other training courses. Basics of the Combi steamer.

**Training typ: Online, Duration: 3 hours)**
**Unit typ: mini**
(built until 2024)
**Requirement:**
Implementation of the Online basis / training video course.

**Training typ: Online, Duration: 3 hours)**
**Unit typ: maxx**
**Requirement:**
Implementation of the Online basis / training video course.

**Training typ: Online, Duration: 2 hours)**
**Installation / Unit setup**
**Requirement:**
Implementation of the Online basis / training video course.

**Training typ: Online, Duration: 3 hours)**
**flexx pro**

**Training typ: Live**
**Unit typ: maxx pro & mini pro**
**Requirement :**
Implementation of the Online basis / trainings video course.Can be split.

**Training typ: Live**
**Unit typ: maxx pro GAS**
**Requirement :**
Participation in a Convotherm service training in the last 3 years

**Training typ: Live**
**Unit typ: maxx pro Refresher**
**Requirement :**
Participation in a Convotherm service training in the last 3 years

**Training typ: Live**
**Unit typ: flexx pro**

The following training topics are not covered in the Live Training sessions. Therefore, participation in the Basic Online training  is a prerequisite for attending the live training session.

**ONLINE Basis training** (training video) topics:

- Product presentation (presentation of unit variants)
- Online help
- Software updates for the unit
- Service Website (Overview and structure)
- Service USPs
- Equipment installation, water quality

This basic ONLINE training can be completed independently. **The link will be sent to you upon request after your registration has been submitted.**

# INFORMATIONEN

**General services included in an On-Live Training session:**
- Convotherm service training conducted by an authorized Convotherm trainer, either live via video link or recording.

**For a Live training in Eglfing, Talstr. 35, 82436 Eglfing :**
- Extensive Seminar / Service documentation and Info USB-Stick
- Hospitality at Convotherm Training Center (Lunch & Drinks)
- If required 2 or 3 nights at the Hotel incl. Breakfast (not incl. is phone, Minibar, Bar, Restaurant costs during stay at the Hotel)

**Cancellations must be submitted in writing to Convotherm within one week of the start of the live training session. Otherwise, Convotherm reserves the right to invoice for the costs incurred.**

| Training typ | | fee in € |
|---|---|---|
| ONLINE Basis & ONLINE Training + flexx pro Training | | **Free of charge** |
| -1-day-training | without accomodation | 150,00 |
| -1-day-training | with 1 accomodation | 200,00 |
| -1-day-training | with 2 accomodations | 240,00 |
| 2-day-training | without accomodation | 200,00 |
| 2-day-training | with 1 accomodation | 250,00 |
| 2-day-training | with 2 accomodations | 290,00 |
| 2-day-training | with 3 accomodations | 330,00 |

For more questions please contact:
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Seminar registration is **only** possible with the **signed Convotherm registration form** in consideration of the eligibility requirements of the Seminar.

The number of participants is limited to **14 persons**; minimum is 5 persons.

**Subject to changes.**

# REGISTRATION FORM FOR LIVE TRAININGS 2027

| **Required:** Online Basic preparation is required for participation in every training (live – as well Online training). The topics will not be covered in subsequent trainings.<br>The mini pro & maxx pro training can be booked as a 2-day-full training or as a 1-day training each. | **Training fee total:** | **Confirmation Company stamp / Signature (required)** |
|---|---|---|

**LIVE Training maxx pro & mini pro**
**Trainings duration in Eglfing from 9 AM until 5 PM**

| Duration | Date 2027 | | | | Name of participant: | Name of participant: | Hotel booking desired: | |
|---|---|---|---|---|---|---|---|---|
| 2-days-training maxx pro & mini pro | 25. – 26.01. ☐ (please tick) | 31.05. – 01.06. ☐ (please tick) | 19. – 20.07. ☐ (please tick) | 22. – 23.11. ☐ (please tick) | participant 1 _____ _____ | participant 2 _____ _____ | For a 2 days training:<br>without accomodation € 200,00 ☐<br>1 night € 250,00 ☐<br>2 nights € 290,00 ☐<br>3 nights € 330,00 ☐ | |
| 1-day-training maxx pro | 25.01. ☐ (please tick) | 31.05. ☐ (please tick) | 19.07. ☐ (please tick) | 22.11. ☐ (please tick) | participant 1 _____ _____ | participant 2 _____ _____ | without accomodation € 150,00 ☐<br>1 night € 200,00 ☐<br>2 nights € 240,00 ☐ | |
| 1-day-training mini pro | 26.01. ☐ (please tick) | 01.06. ☐ (please tick) | 20.07. ☐ (please tick) | 23.11. ☐ (please tick) | participant 1 _____ _____ | participant 2 _____ _____ | without accomodation € 150,00 ☐<br>1 night € 200,00 ☐<br>2 nights € 240,00 ☐ | |

# REGISTRATION FORM FOR LIVE TRAININGS 2027

| **Required:** Online Basic preparation is required for participation in every training (live – as well Online training). The topics will not be covered in subsequent trainings. | | | | **Training fee total:** | **Confirmation Company stamp / Signature (required)** |
|---|---|---|---|---|---|
| **Unit typ** | **Date 2027:** | **Name of participant:** | **Name of participant:** | **Hotel booking desired:** | |
| **LIVE Training maxx pro GAS Training in Eglfing 9 AM until 5 PM** | **19.10.** ☐ (please tick) | **participant 1** _____ _____ | **participant 2** _____ _____ | without accomodation € 150,00 ☐<br>1 night € 200,00 ☐<br>2 nights € 240,00 ☐ | |
| **LIVE Training maxx pro Refresher Training in Eglfing 9 AM until 5 PM** | **20.04.** ☐ (please tick) | **participant 1** _____ _____ | **participant 2** _____ _____ | without accomodation € 150,00 ☐<br>1 night € 200,00 ☐<br>2 nights € 240,00 ☐ | |

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# REGISTRATION FORM FOR ONLINE TRAINING 2027

**Required:** Online Basic preparation is required for participation in every training (live – as well Online training). The topics will not be covered in subsequent trainings. All Online trainings are free of charge. LOCAL German time is CET time!!

| Unit typ: | 1-day-training | Name of participant: | Name of participant: | Confirmation Company stamp / Signature (required) |
|---|---|---|---|---|
| ONLINE Training EARLY !!<br>mini (built until 2024)<br>8 AM until 11 AM<br>local GERMAN time!<br>duration approx. 3 hours | 15.02. ☐<br>27.09. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |
| ONLINE Training LATE !!<br>mini (built until 2024)<br>2 PM until 5 PM<br>local GERMAN time!<br>duration approx. 3 hours | 16.02. ☐<br>28.09. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |
| ONLINE Training EARLY !!<br>maxx<br>8 AM until 11 AM<br>local GERMAN time!<br>duration approx. 3 hours | 08.03. ☐<br>20.12. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |
| ONLINE Training LATE !!<br>maxx<br>2 PM until 5 PM<br>local GERMAN time!<br>duration approx. 3 hours | 09.03. ☐<br>21.12. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |

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# REGISTRATION FORM FOR ONLINE TRAINING 2027

**Required:** Online Basic preparation is required for participation in every training (live – as well Online training). The topics will not be covered in subsequent trainings. All Online trainings are free of charge. LOCAL German time is CET time!!

| Unit typ: | 1-day-training | Name of participant: | Name of participant: | Confirmation Company stamp / Signature (required) |
|---|---|---|---|---|
| ONLINE Training EARLY !!<br>Installation<br>9 AM until 11 AM<br>local GERMAN time!<br>duration approx. 2 hours | 23.02. ☐<br>26.07. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |
| ONLINE Training LATE !!<br>Installation<br>2 PM until 4 PM<br>local GERMAN time!<br>duration approx. 2 hours | 23.02. ☐<br>26.07. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |
| ONLINE Training EARLY !!<br>flexx pro<br>9 AM until 12 PM<br>local GERMAN time!<br>duration approx. 3 hours | 03.08. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |
| ONLINE Training LATE !!<br>flexx pro<br>2 PM until 5 PM<br>local GERMAN time!<br>duration approx. 3 hours | 04.08. ☐<br>(please tick) | _____<br>_____ | _____<br>_____ | |

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# CONVOTHERM FLEXX PRO TRAINING LIVE IN EGLFING



**Training focus:** flexx pro technic and basics

**Conditions of participation:** Electrician

**Time:** 9 AM – 4:30 PM in Eglfing / 1 day

**General Benefits in Eglfing, Talstr. 35, 82436 Eglfing, Germany:**

- Convotherm Service Training by an authorized Convotherm trainer
- **Certificate as a „Authorized Convotherm Service Technician for flexx pro"**
- Extensive Seminar / Service documentation incl. Multitool and Info USB-Stick
- Hospitality at Convotherm Training Center (Lunch & Drinks)

Cancellation are only possible in writing to Convotherm within one week before the start of the training.

**Training fee**:

1-day-training without accomodation € 0,00 / without fee

**Accomodation is NOT included !!!**

| Trainings modul | Training duration | Date 2027: | | Name of participant | Name of participant | Training fee | Company stamp / signature (required) |
|---|---|---|---|---|---|---|---|
| **Convotherm flexx pro** | 1 day<br>9 AM – 4:30 PM | **16.06.** ☐ (please tick) | **26.10.** ☐ (please tick) | _____<br>_____ | _____<br>_____ | **without fee** | |

**Please note that two technicians can ge registered per company.**
**Thanks for your understanding.**




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